

Hi PCA Parents,

Can you believe the summer is almost over? Please see the information below to create or edit your account to order lunches for your children this year. If you have any questions, please email us at tgmeetinghouse@gmail.com or text me at 704-477-1168.

Pinnacle Classical Academy partners with TGMH Caters and BOONLI to provide a secure, fast, and easy-to-use online ordering system that allows parents and guardians to view our lunch menu, order, prepay and manage student lunches from their smartphone, tablet or computer.

****3-12 Parents, PLEASE select your child's homeroom teacher they eat lunch with as the teacher associated with their account to avoid delivery confusion/missed deliveries. Thank you!**

Registration and Ordering starts on: August 12 (We ARE NOT delivering lunches the 1st 3 days of school)

GETTING STARTED

NEW PARENTS

1. **Go To:** <https://tgmhcaters.boonli.com/login> (please bookmark this page)
2. **Click on Register:** Password is: **PCA1**, add account, profile(s) information
3. **Sign In** with a created username & password
4. **To begin ordering click on the calendar date – The First Lunch Delivery is: 08/23 (NOT the 1st 3 days)**

RETURNING PARENTS

1. **Go To:** <https://tgmhcaters.boonli.com/login> (please bookmark this page)
2. Sign In with your username & password (or change password through forgot password option)
3. **Choose student needing new location**, add their info for the new school year & click “update profile”
4. If a student has graduated, select their name & click “remove profile”
5. **Once all profiles are updated with teacher location during lunch** you can begin placing orders by clicking on calendar date

PROGRAM INFO – *(also available online once you are logged in to your account)*

- **NEED TO CHANGE OR CANCEL YOUR ORDER** Changes can be made during the OPEN ordering period. An OPEN period is until Sunday at 12:00 PM noon EST for the following week. Credits for cancellations will be applied to your next order. Once the ordering period has closed, your order is FINAL. Go to the site for specific instructions about how to cancel or change an order placed.
- **FORGOT TO PLACE YOUR ORDER** After the ordering period of Sunday noon has closed, late orders are NOT accepted. We apologize for any inconvenience this causes you, but we must have a cut off time to purchase supplies for the next week.
- We encourage ordering lunches weeks in advance so you don't forget to order on a busy week.
- **CREDIT FOR A MISSED LUNCH**
 - **Due to Illness, Vacation, etc.:** Credits are not applied due to illness, as we have already purchased the meal for you.
 - **Due to School Cancellation:** Credits will ONLY be issued by TGMH Caters due to the school being cancelled, when school is cancelled by 7 am the day of lunch. This credit will occur automatically and will be available in your account within a week after the cancelled day.
- **TECHNICAL SUPPORT (help navigating the site):** [email tgmhcaters@gmail.com](mailto:tgmhcaters@gmail.com)
- **PAYMENT INFORMATION** The program accepts payment by Debit Card or Credit Card: Visa, AX, MasterCard & Discover. Cash orders can be arranged by emailing above if you don't have a card.
- **Be sure to proceed to checkout and process your payment.** Orders that are left in the shopping cart will NOT be processed and your student(s) will not be included in the lunch service .
 - **Ordering for more than 1 person?** Please be sure to add all items for your student(s) into the shopping cart **BEFORE** checking-out.

- **Changes or additional orders:** Once your payment is recorded, you will be able to order/make changes providing the ordering period is still open.

Be sure to proceed to checkout and process your payment. Orders that are left in the shopping cart will NOT be processed and your student(s) will not be included in the lunch service.

- **MINIMUM ORDER FEE:** A \$1.00 fee will be charged for orders under \$15.00 – for new and changed orders.
- **ORDERING OPTIONS:** Drinks – Water, Milk, Juice; Size – Regular \$3.05; Large \$4.50; Various prices for Spuds, Salads, Chicken Salad Plate

Regular or Large Meal Options:

- | | |
|--|--|
| · 1 or 2 Corn Dog/Popcorn/Cutie | · 1 or 2 Grilled Chicken Sandwich/Cheez-It/Cutie |
| · 1 or 2 Cheese Quesadilla/Beans/Pudding | · 1 or 2 Hot Dog/Pretzels/Apple |
| · 1 or 2 Pizzas (Cheese/Pepp)/Carrots/Gogurt | · 1 or 2 Tacos/Rice/Jell-O <u>Regular (unmarked) or Large versions marked “L” of :</u> |
| · Cheeseburger (Single or Double)/Cheese Stick/Fruit Bar | ● Chicken Tenders/Mac & Cheese/AppleSauce |

Each meal also comes with a fruit (cutie, apple, applesauce), pudding, fruit bar, Jell-O or gogurt.

Various additional options are available again this year as well:

Spuds - Plain, Bacon Cheddar, Veggie, TGMH Special (with bacon, cheese, ham and turkey)

**Spuds come with the daily fruit, butter, sour cream, drink and utensil kit

Salads (Garden Salad - w/ or w/o Grilled Chicken or Chicken Tenders; House Salad - w/ or w/o Grilled Chicken or Chicken Tenders; Chef's Salad

** Salads come with 4 oz dressing; drink and utensil kit.

Chicken Salad Plates (chicken salad croissant, pasta salad or corn and bean salad, fresh fruit, drink and utensil kit)

Additional condiments or drinks are also available.

Please make sure your student knows the following:

- Whether you ordered them a Regular or Large (or to look on the printed order in the cold bag)
- If there is a mix up and their lunch is not in one of the bags, please let them know to get an extra from the office!
- To get their lunch at 3-12, get 1 cold bag of their teacher's cold soft cooler; get the hot item(s) from the menu list above from their teacher's soft hot bag; salads are in the cold bags (so they will get nothing from the hot soft bag).

Thank you for participating in the PCA lunch program!

We look forward to providing all of our kids lunch again this year!
Ginger Oriente and the TGMH Lunch Team